## Answer Key

## Unit 01: On the Street

## FUNCTIONS

## A <br> - Meeting friends

1. He should be here any minute.
2. what's up?
3. I got hung up in traffic.

- Assisting someone

1. Can I help you?
2. Let me get that for you.
3. Have a nice day.

- Apologizing to someone

1. Sorry about that.
2. I didn't mean to.
3. Excuse me.

## MODEL DIALOG

You're just in time.
A

1. T
2. $F$

B

1. A 2. B

C

1. What's up?
2. any minute
3. I got hung up
4. let me get the door
5. didn't mean to

## SHORT DIALOGS

I Long time no see.
A

1. D
2. B

B

1. how've you been
2. still seeing

II Guess who I bumped into yesterday?
A

1. C 2. B

B

1. bump into
2. hook up

III What do you think of Los Angeles?

## A

1. A
2. C

B

1. Can I help you
2. What do you think
3. Have a nice day

## PRONUNCIATION

B
1.
excuse (v)
2. loose
3. race
4. plays
5. price
6. zoo
7. bus
8. use

## ORAL RESPONSES

Answers may vary.

1. Not much. How about you?
2. Sorry. I got hung up in traffic.
3. Yes, I'm looking for the university.
4. Excuse me. Sorry about that.
5. Thank you. Have a nice day.

## WRITTEN RESPONSES

Answers may vary.

1. He should be here any minute.
2. I got hung up at the office.
3. I didn't mean to spill it.
4. What do you think of it?
5. Excuse me.

## LISTENING QUIZ

1. A
2. D
3. A
4. B
5. C
6. D
7. B
8. C

## LISTENING TEST

Part 1 - Picture Description

1. C
2. $B$
3. A

Part 2 - Questions and Responses
4. C
5. B
6. C
7. A
8. A
9. C

Part 3 - Short Conversations

| 10. C | 11.B | 12. C | 13.D |
| :--- | :--- | :--- | :--- |
| 14.B | 15.A |  |  |

Part 4 - Short Talks

| 16. B 18. | 17. | 18. |  |
| :--- | :--- | :--- | :--- |
| 20. A | 21. |  |  |

21. C

## Unit 02: At Home

## FUNCTIONS

## A

- Talking with parents

1. When I was your age
2. I need some advice.
3. Do I have to?

## - Talking with siblings

1. That's not fair!
2. I'm telling Dad!
3. How about an espresso machine?

Talking with neighbors

1. Could I borrow a wrench?
2. Love your yard!
3. I'd be delighted to.

## MODEL DIALOG

Do you have a minute?
A

1. T 2. F

B

1. B
2. C

C

1. I need some advice
2. to major
3. pay my tuition
4. was your age
5. a good solution

## SHORT DIALOGS

I Roger's counting on me.

## A

1. A 2. C

B

1. him move tomorrow
2. if I were you

II Could you do me a favor?
A

1. D 2. A

B

1. do me a favor
2. to keep an eye

III Let's split it.

## A

1. $B$ 2. C

B

1. it's really expensive
2. let's split it
3. Hold on a second

## PRONUNCIATION

B

1. fishing
2. invasion
3. fusion
4. T-shirt
5. occasion
6. superstition 7. confession
7. pleasure

## ORAL RESPONSES

Answers may vary.

1. What can I do for you?
2. Sure, I'd be delighted to, if I can.
3. If I were you, l'd get it cut and change the color.
4. Do I have to?
5. OK. Let's split it.

## WRITTEN RESPONSES

Answers may vary.

1. Thank you! We bought it yesterday.
2. Sure, no problem. Keep it as long as you need.
3. When I was your age, we didn't have video games.
4. If I were you, l'd get a part-time job and start saving money.
5. She gets more because she worked harder than you.

## LISTENING QUIZ

1. A
2. C
3. $B$
4. A
5. $B$
6. D
7. C
8. B

## LISTENING TEST

## Part 1 - Picture Description

1. A
2. $A$
3. D

Part 2 - Questions and Responses
4. $B$
5. $A$
6. C
7. C
8. B
9. A

Part 3 - Short Conversations
10. C
11. D
12. B
13. B
15. C

## Answer Key

| Part 4 - Short Talks |  |  |
| :--- | :---: | ---: | :--- |
| 16. A 17. B 18. A 19. C <br> 20. D 21. C   |  |  |

## Unit 03: In the Classroom

## FUNCTIONS

A

- Talking with classmates

1. It was really hard.
2. She's my favorite teacher.
3. I'll try.

- Talking with the teacher

1. How much does this exam count?
2. Why did I get a C?
3. I still don't understand this.

- Giving a presentation

1. Are there any questions?
2. Please look at this chart.
3. As you can see

## MODEL DIALOG

I'm having a lot of trouble.
A

1. F 2. T

B

1. C 2. C
c
2. covered that
3. got a B minus
4. final exam
5. can't understand him
6. really nice

## SHORT DIALOGS

I I'll do my best.
A

1. A 2. D

B

1. went well
2. pretty tough
3. help you study

II I didn't expect a C.
A

1. $B$ 2. $A$

B

1. wondering
2. so low
3. a passing grade

III Does anyone have any questions?
A

1. A
2. $D$

B

1. at this chart
2. Go ahead

## PRONUNCIATION

B

1. gin
2. range
3. junk
4. ratchet
5. badge
6. choke
7. lunge
8. edge

## ORAL RESPONSES

## Answers may vary.

1. I got an A -.
2. I think she's OK. No complaints, really.
3. You didn't turn in any of your homework.
4. Sure, l'd be glad to.
5. OK, I'll explain it to you.

## WRITTEN RESPONSES

Answers may vary.

1. Because I saw you cheating, so you got an $F$.
2. Alright. l'll give you a hint.
3. Sorry, l'm kind of busy right now.
4. It's really challenging.
5. I got an A. / It was either pass or fail.

## LISTENING QUIZ

1. A
2. A
3. $B$
4. C
5. $B$
6. C
7. B
8. B

## LISTENING TEST

Part 1 - Picture Description

1. C
2. A
3. B

Part 2 - Questions and Responses
4. C
5. C
6. $B$
7. C
8. C
9. A

Part 3 - Short Conversations
10. A
11. C
12. D
13. A
15. B

## Answer Key

Part 4 - Short Talks
16. C
17. A
18. D
19. C

## Unit 04: At a Restaurant

## FUNCTIONS

## A

## - Making a reservation

1. Can I reserve a table for six?
2. I'd like to make a reservation.
3. Is Christmas booked up yet?

## - Ordering a meal

1. Do you have any specials?
2. Yes, l'd like the salmon, please.
3. What can I get for you?

## - Paying the bill

1. Here's my credit card.
2. I'll bring it right away.
3. I'll pay with cash.

## MODEL DIALOG

I have a reservation for two.

## A

1. F
2. T

B

1. $A$ 2. $B$

C

1. Table for one
2. be under "Dalton"
3. would be good
4. I'll have the duck
5. we only take cash

## SHORT DIALOGS

I I'd like to make a reservation.

## A

1. D
2. D

B

1. For how many
2. We'd like a table

II Do you have any specials?
A

1. A
2. $B$

## B

1. anything else
2. I'd like that
3. a side order

III Could we have our bill, please?

## A

1. C
2. A

B

1. Let's get the bill
2. enough cash
3. we take all

## PRONUNCIATION

B

1. fun
2. but
3. batter
4. much
5. cap
6. hat
7. puck
8. track

## ORAL RESPONSES

Answers may vary.

1. Yes, I would like to have the filet mignon.
2. I'll pay with cash.
3. Yes, it's under Smith.
4. I'd like a glass of milk.
5. No, l'm good. Thanks.

## WRITTEN RESPONSES

Answers may vary.

1. I'd like chocolate ice cream.
2. Yes, we have steak with garlic sauce tonight.
3. I recommend the soup of the day.
4. Yes, l'd like to reserve a table for three for four o'clock.
5. Could I have a seat near the window?

## LISTENING QUIZ

1. B
2. $D$
3. $B$
4. C
5. D
6. A
7. A
8. A

## LISTENING TEST

Part 1 - Picture Description

1. B
2. A
3. $D$

Part 2 - Questions and Responses
4. C
5. B
6. A
7. $C$
8. C
9. B

Part 3 - Short Conversations
10. B
11. A
12. D
13. C

## Answer Key

14.A 15.B

Part 4 - Short Talks
16. C
17. C
18. A
19.D
20. B
21. D

## Unit 05: At the Mall

## FUNCTIONS

## A

## - Finding what you need

1. that guy is backing out.
2. They're over there.
3. We are here.

- Talking with a clerk

1. I'm just looking.
2. how much is this?
3. You've come to the right place.

- Talking with a friend

1. you'd look good in them.
2. Look at this.
3. What do you think?

## MODEL DIALOG

What are you looking for?

## A

1. F
2. F

B

1. C
2. A

C

1. nice sweater
2. Check this out
3. How about
4. too expensive
5. I only have

## SHORT DIALOGS

I How about these gloves?

## A

1. D
2. A

B

1. looking for
2. look good

II May I help you?
A

1. D
2. $A$

## B

1. Medium
2. Can I try it on
3. right over there

III Do you like my new coat?
A

1. $C$ 2. $B$

B

1. like it
2. a big sale
3. get it

## PRONUNCIATION

B

1. saw
2. caught
3. hole
4. law
5. won't
6. bought
7. ball
8. row

## ORAL RESPONSES

Answers may vary.

1. No, thanks. l'm just looking.
2. Yes, every couple of weeks. / No, not very often.
3. I usually shop at the mall.
4. It was about twenty dollars.
5. Yes, sure. Go ahead. / No, if you do, you'll have to buy it.

## WRITTEN RESPONSES

Answers may vary.

1. I like to go shopping every weekend.
2. Usually I buy action games.
3. Sometimes I buy three CDs a year.
4. Actually, these shoes were a gift.
5. I'm looking for a radio alarm clock.

## LISTENING QUIZ

1. $B$
2. $B$
3. A
4. A
5. C
6. D
7. B
8. A

## LISTENING TEST

Part 1 - Picture Description

1. C
2. $B$
3. A

## Part 2 - Questions and Responses

4. A
5. $B$
6. C
7. A
8. C
9. $B$

Part 3 - Short Conversations
10. C
11. B
12. C
13. D
14. A
15. D

## Answer Key

Part 4 - Short Talks
16. B
17. C
18. C
20.A 21. C

## Unit 06: At the Airport

## FUNCTIONS

## A

- Checking in

1. Check it all the way through
2. first class or coach?
3. It looks like we're early.

## - Locating the gate

1. Let's check the board.
2. It's on the upper concourse.
3. Which gate do I go to?

- Boarding the airplane

1. Have your boarding pass ready.
2. you're in row 11 , seat $C$.
3. stow carry-on bags in the overhead compartments.

## MODEL DIALOG

Which flight was it again?
A

1. F 2. T

B

1. D
2. $B$

C

1. checking the board
2. flight 619
3. upper concourse
4. carry-ons
5. First class

## SHORT DIALOGS

I I'd like a first class ticket.

## A

1. C
2. A

B

1. round trip
2. checked through

II The flight's been delayed.
A

1. $B$ 2. $C$

## B

1. boarding pass
2. flight is delayed

III You could fly stand-by.

## A

1. A
2. $D$

B

1. ticket to Hong Kong
2. fly stand-by
3. you'll get a seat

## PRONUNCIATION

B

1. ban
2. vain
3. ballad
4. verbs
5. vest
6. valet
7. berry
8. vet

## ORAL RESPONSES

Answers may vary.

1. You're in row 4 , seat $A$.
2. Please have your boarding pass ready.
3. It's on the middle concourse.
4. I'd like first class, please.
5. Why don't you check the board?

## WRITTEN RESPONSES

Answers may vary.

1. Please check it all the way through to San Francisco.
2. In that case, could I fly stand-by?
3. Stow it in the overhead compartment.
4. Why don't you check the departures board?
5. I'd like a round-trip ticket, please.

## LISTENING QUIZ

1. A
2. C
3. $B$
4. C
5. D
6. A
7. $B$
8. C

## LISTENING TEST

Part 1 - Picture Description

1. A
2. D
3. $B$

Part 2 - Questions and Responses
4. $C$
5. $B$
6. C
7. A
8. A
9. B

Part 3 - Short Conversations
10. A
11. C
12.B
13. A

## Answer Key

14. B 15.A

Part 4 - Short Talks
16. C
17. A
20. B
21. C

## Unit 07: On the Bus or Train

## FUNCTIONS

## A

- Understanding the schedule

1. It runs on the half hour.
2. Is this an express?
3. Just three stops.

## - Locating the station

1. Where can I catch the 305 bus?
2. I'm trying to find Jackson Street Station.
3. What's the nearest station?

- Boarding and paying the fare

1. Insert your ticket in the slot.
2. we only accept coins.
3. I'll pay for you.

## MODEL DIALOG

It runs every hour on the hour.
A

1. F
2. T

B

1. B
2. $C$

C

1. runs on the half hour
2. 606 express
3. catch that one
4. How much is the fare
5. a dollar bill

## SHORT DIALOGS

I Is this seat taken?
A

1. $D$ 2. $B$

B

1. is this seat taken
2. it's a local

II Where can we transfer to the green line?

## A

1. C
2. A

B

1. to transfer
2. four stops

III How many stops are on this route?
A

1. C 2. B

B

1. Can I catch
2. on this route
3. top and bottom

## PRONUNCIATION

B

1. rung
2. honk
3. long
4. clonk
5. sung
6. bunk
7. tong
8. strung

## ORAL RESPONSES

Answers may vary.

1. On Black Street.
2. It's three blocks down, opposite the supermarket.
3. It runs every hour on the hour.
4. Insert your ticket in the slot, and then pick it up at the other end.
5. At Twelfth Street Station.

## WRITTEN RESPONSES

Answers may vary.

1. No, it isn't. Please sit down.
2. There's a bus stop at the corner of First and Pine.
3. You can transfer at Central Station.
4. It's on State Street, between the pub and the music store.
5. It runs at the top and bottom of each hour.

## LISTENING QUIZ

1. $B$
2. $B$
3. C
4. $A$
5. C
6. D
7. B
8. A

## LISTENING TEST

Part 1 - Picture Description

1. D
2. C
3. $B$

Part 2 - Questions and Responses
4. A
5. C
6. A
7. $B$
8. C
9. $B$

## Answer Key

Part 3 - Short Conversations

| 10. A | 11. A | 12.A | 13.B |
| :--- | :--- | :--- | :--- |
| 14. A | 15. C |  |  |

Part 4 - Short Talks

| 16. A | 17. B | 18. D | 19. C |
| :--- | :--- | :--- | :--- |
| 20. | 21. A |  |  |

## Unit 08: In a Hotel

## FUNCTIONS

## A

- Making reservations

1. What time, sir?
2. Yes, I did.
3. Sorry, we're all booked up.

## - Checking in

1. Yes, we do.
2. Put it on my card.
3. Could we get some help with these?

## - Checking out

1. By twelve o'clock.
2. What does the bill include?
3. Is there a shuttle to the airport?

## MODEL DIALOG

I can do that for you.
A

1. F 2. F

B

1. C 2. A

C

1. check in
2. for three nights
3. with a queen size bed
4. reserve a table
5. Here you go

## SHORT DIALOGS

I Do you have a reservation?

## A

1. $C$ 2. $B$

B

1. have a reservation
2. Just a moment
3. pay for this

II Do you have a single room?
A

1. A
2. $D$

B

1. How much is
2. continental breakfast
3. 3106

III I'm locked out.

A

1. $B$ 2. $B$

B

1. locked out
2. check out
3. By twelve o'clock

## PRONUNCIATION

## B

1. hot
2. $\cot$
3. night
4. I'd
5. fond
6. time
7. type
8. dine

## ORAL RESPONSES

Answers may vary.

1. I'd like to request a cot.
2. Just a moment. I'm sorry, they're all booked up.
3. That would be $\$ 115$ a night, ma'am.
4. I'll pay by cash.
5. I usually stay in cheap motels.

## WRITTEN RESPONSES

Answers may vary.

1. No, we don't. But we have doubles. Would you like that?
2. Three days, two nights.
3. Smoking, please.
4. l'll pay by check, if that's alright.
5. Yes, of course. We take all major credit cards.

## LISTENING QUIZ

1. $B$
2. $C$
3. A
4. D
5. A
6. A
7. C
8. B

## LISTENING TEST

Part 1 - Picture Description

1. C
2. A
3. $B$

## Answer Key

Part 2 - Questions and Responses
4. A
5. C
6. A
7. B
8. B
9. A

Part 3 - Short Conversations
10. C
11. B
12. B
13. B
14. D
15. D

Part 4 - Short Talks
16. A
17. C
18. A
20. B
21. B
19. D

## Unit 09: On the Telephone

## FUNCTIONS

A

## - Asking for information

1. This is she.
2. What's up?
3. Not at all.

## - Offering

1. May I take a message?
2. Could you give her a message?
3. She's here.

- Making excuses

1. He isn't in the office.
2. I can't join you.
3. I'm going to be late.

## MODEL DIALOG

I'd like to speak with . . .
A

1. T 2. T

B

1. A 2. B

C

1. How may I 2. this is
2. message
3. 578-0908
4. anything else

## SHORT DIALOGS

I What time will she be back?
A

1. C
2. C

## B

1. she's out
2. leave a message
3. her to call me back

II Nice to hear from you.
A

1. A 2. C

B

1. Who's this
2. can't make
3. by phone

III Please hold on a minute.
A

1. D
2. $B$

B

1. reconfirm 2. Let me check
2. on Flight 007

## PRONUNCIATION

B

1. bin
2. ban
3. path
4. bear
5. pie
6. cap
7. rope
8. beep

## ORAL RESPONSES

Answers may vary.

1. Hi , this is Diana. Call me when you get this.
2. Yes, it is. Don't you know my voice yet? / No, it isn't. It's Jane.
3. My name is Jim Burgen.
4. Yes, it is. Maybe you were given the wrong number. / No, it isn't, sorry.
5. Could you just text it to me or email it?

## WRITTEN RESPONSES

## Answers may vary.

1. Sorry, I didn't. We just got disconnected, I guess.
2. She's busy at the moment. Want to call back in about five minutes?
3. OK, l'll do that after we hang up.
4. They're pretty picky about privacy, so l'd better ask them first.
5. Yes, want to come over? / No, I'm going out tonight.

## LISTENING QUIZ

1. $B$
2. A
3. C
4. D
5. $B$
6. A
7. D
8. B

## Answer Key

## LISTENING TEST

Part 1 - Picture Description

1. A
2. C
3. A

Part 2 - Questions and Responses
4. A
5. C
6. B
7. A
8. C
9. B

Part 3 - Short Conversations
10. A
11. C
12. C
14. D
15. A

Part 4 - Short Talks
16. C
17. A
18. A
20. D
21. C

## Unit 10: In the Bank

## FUNCTIONS

A

- Making requests

1. Sure. Here you are.
2. Could you lend me a pen?
3. Of course, sir.

## - Asking questions

1. Sure. It's $\$ 230.55$.
2. Second door on the left.
3. In about three working days.

- Making complaints

1. technical department.
2. the bank manager?
3. Here's an example.

## MODEL DIALOG

I need to get some money.
A

| 1. T | 2. F |
| :--- | :--- |
| B |  |
| 1. B | 2. C |

C

1. in this country
2. put the card in the machine
3. "withdraw cash" button
4. three hundred dollars
5. the bills

## SHORT DIALOGS

I What information do you need?
A

1. C
2. D

## B

1. regular job
2. second-hand car

II Who do I make it out to?
A

1. C 2. D

B

1. take checks
2. Make it out to

III What are you going to do about it?

## A

1. C
2. $D$

B

1. be the problem
2. my bank statement
3. print out a statement

## PRONUNCIATION

B

1. sit
2. pet
3. sender
4. chick
5. pen
6. peg
7. bit
8. bed

## ORAL RESPONSES

Answers may vary.

1. I'd like to make a complaint.
2. It's currently 14,351 dollars, ma'am.
3. I have a debit card.
4. In Seoul.
5. I've had it for two years.

## WRITTEN RESPONSES

Answers may vary.

1. At the counter.
2. I have my identification card.
3. I'd like small bills, please.
4. Go to the customer service representative.
5. I'd better hurry up.

## LISTENING QUIZ

1. A
2. C
3. $B$
4. D
5. C
6. B
7. A
8. B

## Answer Key

## LISTENING TEST

## Part 1 - Picture Description

1. C
2. A
3. B

Part 2 - Questions and Responses
4. B
5. C
6. A
7. $B$
8. C
9. B

Part 3 - Short Conversations
10. B
11. C
12. A
14. B
15. A
13. C

Part 4 - Short Talks
16. B
17. A
18. C
20. C
21. B

## Unit 11: In the Office

## FUNCTIONS

A

- Communicating information

1. Did you get the attachment
2. What's the country code
3. Use the fax machine.

## - Conducting meetings

1. today's sales meeting
2. Any questions so far?
3. the reports from last quarter

- Negotiating

1. Give me a $10 \%$ discount
2. satisfied with the conditions
3. he agreed to the price

## MODEL DIALOG

Do you have a moment?
A

1. T 2. F

B

1. C 2. B

C

1. monthly report
2. check your email
3. type my address
4. correct address
5. get back to my desk

## SHORT DIALOGS

I Why weren't we told earlier?
A

1. $B$
2. C

B

1. to increase sales
2. manager decided to

II Thank you for coming in to see me.
A

1. B 2. D

B

1. close the curtains
2. get back to you

III You came to my office the other day.

## A

1. C
2. $B$

B

1. place an order
2. have them all delivered
3. time

## PRONUNCIATION

B

1. gorge
2. James
3. jail
4. gust
got
5. juice
6. go
7. Jill

## ORAL RESPONSES

Answers may vary.

1. It's due on March 31 by three o'clock.
2. Because he listens to us, whether we have a complaint or a suggestion.
3. I got it just this morning, thanks.
4. I think so, but I don't expect to get confirmation from her until this afternoon.
5. I wish they'd give us more advance notice.

## WRITTEN RESPONSES

## Answers may vary.

1. The country code is 11 .
2. I can give you up to a 20 percent discount.
3. I will send an attachment by email.
4. The customer's file.
5. l'll check the stock.

## Answer Key

## LISTENING QUIZ

1. A
2. D
3. C
4. $B$
5. D
6. C
7. A
8. B

## LISTENING TEST

Part 1 - Picture Description

1. A
2. $B$
3. B

Part 2 - Questions and Responses
4. A
5. B
6. B
7. A
8. C
9. B

Part 3 - Short Conversations
10. C
11. D
12. A
14. D
15. B
13. C

Part 4 - Short Talks
16. C
17. A
18. B
20. C
21. A

## Unit 12: At the Hospital

## FUNCTIONS

## A <br> - Getting a check-up

1. The doctor will be with you
2. Stick your tongue out for me
3. Does it hurt when I touch

- Talking about an illness

1. I had a high fever all night.
2. Where does it hurt?
3. How long have you noticed this?

- Staying at the hospital

1. That's great news!
2. We'll have to operate tomorrow.
3. At eight o’clock.

## MODEL DIALOG

I'm going to take your blood pressure.

## A

1. $F$ 2. $T$

B

1. B 2. C

## C

1. routine medical
2. Roll up your sleeve
3. normal levels
4. prescribe
5. take this medicine

## SHORT DIALOGS

I Why do you think I should stay in the hospital?

A

1. D 2. C

B

1. analyzed
2. restrict your breathing

II Time to take your medicine.

## A

1. C
2. $B$

B

1. duty nurse
2. wake you up

III What can you do about it?
A

1. D
2. C

B

1. cubicle
2. clean up the wound
3. broken leg

## PRONUNCIATION

B

1. lock
2. body
3. duck
4. Ron
5. boss
6. got
7. hot
8. rub

## ORAL RESPONSES

Answers may vary.

1. Well, Dr. Howard was very helpful, and funny!
2. Yes, once, about six years ago. / No, I never have.
3. It's pretty serious. It won't get better without surgery.
4. About a year ago.
5. Does it hurt when I touch here?

## WRITTEN RESPONSES

Answers may vary.

1. Once I got hit by a car.
2. Anything administered by a needle.

## Answer Key

3. My grandmother was hospitalized once.
4. It's not bad actually. I like the green jello.
5. At a pharmacy.

## LISTENING QUIZ

1. A
2. C
3. A
4. B
5. C
6. D
7. D
8. C

## LISTENING TEST

Part 1 - Picture Description

1. C
2. C
3. C

Part 2 - Questions and Responses
4. B
5. A
6. C
7. A
8. C
9. B

Part 3 - Short Conversations
10. B
11. D
12. A
13. C
14. B
15. C

Part 4 - Short Talks
16. B
17. A
18. B
19. C
20. D
21. D

