

Unit 01: Greetings and Introductions

FUNCTIONS

A

► Greeting someone

1. Good morning.
2. Fine, thanks. And you?
3. How's it going?

► Introducing yourself

1. My name is Lina Ellis. / I live in LA.
2. I'm Nick Wilson. / My major is history.

► Saying farewell

1. Goodbye.
2. OK. See you.
3. You, too.

MODEL DIALOG

What do you do?

A

1. F
2. T

B

1. C
2. A

C

1. How's it going?
2. What do
3. Where
4. Not much
5. programmer

SHORT DIALOGS

I What are you doing?

A

1. B
2. D

B

1. use email often
2. do me a favor

II Where are you from?

A

1. C
2. B

B

1. pleasure
2. on business

III What should I say?

A

1. A
2. D

B

1. my blind date
2. first impression
3. her job

PRONUNCIATION

B

1. bit
2. bean
3. eat
4. hill
5. lead
6. live
7. sheep
8. seal

ORAL RESPONSES

Answers may vary.

1. My name is Bryan Nasalrod.
2. OK, how about yourself?
3. I'm from Chicago.
4. I'm a film editor.
5. Nice to meet you, too.

WRITTEN RESPONSES

Answers may vary.

1. My name is Raul Rojas.
2. I come from Mexico.
3. I am majoring in Computer Science.
4. I go to Alora University.
5. Campus life is cool, but my roommate is a jerk.

LISTENING QUIZ

1. A
2. B
3. C
4. D
5. A
6. D
7. C
8. C

LISTENING TEST

Part 1 – Picture Description

1. B
2. A
3. D

Part 2 – Questions and Responses

4. C
5. B
6. B
7. A
8. C
9. A

Part 3 – Short Conversations

10. B
11. D
12. C
13. A
14. D
15. D

Part 4 – Short Talks

16. C
17. D
18. A
19. B
20. C
21. D

Answer Key

Unit 02: Family

FUNCTIONS

A

▶ Talking about family

1. I have two brothers and one sister.
2. How many people are in your family?

▶ Describing relationships

1. I'm the middle child.
2. I'm an only child.

▶ Asking about ages

1. Which year were you born?
2. On April 12th.
3. How old is your brother?

MODEL DIALOG

Do you have any brothers or sisters?

A

1. F
2. T

B

1. C
2. A

C

1. family
2. older
3. born
4. only
5. birthday

SHORT DIALOGS

I How large is your family?

A

1. D
2. A

B

1. large is
2. brother
3. younger

II When is your birthday?

A

1. B
2. D

B

1. birthday card
2. How old is

III Are you the oldest?

A

1. C
2. A

B

1. two sisters
2. three of us
3. the middle child

PRONUNCIATION

B

1. bat
2. led
3. rat
4. mat
5. pet
6. band
7. lend
8. vet

ORAL RESPONSES

Answers may vary.

1. There are twelve in my family.
2. I have six sisters.
3. I was born in 1974.
4. My birthday is March 19th.
5. My brothers are two and fifteen, and my sisters are ten and twenty-four.

WRITTEN RESPONSES

Answers may vary.

1. There are four in my family.
2. I have one brother.
3. I was born in 1982.
4. My birthday is January 1st.
5. I am twenty-six years old.

LISTENING QUIZ

1. A
2. C
3. B
4. C
5. D
6. C
7. B
8. C

LISTENING TEST

Part 1 – Picture Description

1. A
2. B
3. D

Part 2 – Questions and Responses

4. C
5. A
6. B
7. C
8. B
9. A

Part 3 – Short Conversations

10. C
11. A
12. A
13. B
14. D
15. C

Part 4 – Short Talks

16. B
17. A
18. C
19. C
20. A
21. A

Unit 03: School

FUNCTIONS

A

► Listing schedules

1. What time does class start?
2. Chemistry, English, and Math.
3. It's due on Monday.

► Explaining habits

1. In the library or at home.
2. Usually twice a week.
3. About ninety minutes.

► Requesting help

1. Yes, here you go.
2. Can you help me out?
3. Could you help me with this question?

MODEL DIALOG

What do you need?

A

1. F
2. T

B

1. A
2. B

C

1. 102
2. 50
3. soccer team
4. 5:00

SHORT DIALOGS

I What time do you have lunch?

A

1. B
2. A

B

1. Music
2. noon
3. 1:00
4. tests

II How often do you practice?

A

1. A
2. A

B

1. What's going on
2. almost
3. tired
4. swimming

III Can you help me out?

A

1. C
2. A

B

1. help me out
2. heavy
3. terrible
4. good luck

PRONUNCIATION

B

- | | | | |
|---------|---------|---------|---------|
| 1. led | 2. bait | 3. pen | 4. sell |
| 5. late | 6. wait | 7. test | 8. men |

ORAL RESPONSES

Answers may vary.

1. Sure, what do you need?
2. It starts at two o'clock.
3. It lasts for ninety minutes.
4. I usually eat lunch at noon.
5. No, I occasionally don't have homework.

WRITTEN RESPONSES

Answers may vary.

1. I like to study History of Religion.
2. I usually study in the quad, if the weather's good.
3. I wake up at 8 a.m.
4. I play soccer every Friday evening.
5. No, I'm busy today, sorry.

LISTENING QUIZ

- | | | | |
|------|------|------|------|
| 1. B | 2. B | 3. B | 4. A |
| 5. A | 6. C | 7. C | 8. B |

LISTENING TEST

Part 1 – Picture Description

1. A
2. B
3. C

Part 2 – Questions and Responses

- | | | | |
|------|------|------|------|
| 4. A | 5. C | 6. A | 7. C |
| 8. C | 9. C | | |

Part 3 – Short Conversations

- | | | | |
|-------|-------|-------|-------|
| 10. D | 11. A | 12. B | 13. B |
| 14. B | 15. C | | |

Part 4 – Short Talks

- | | | | |
|-------|-------|-------|-------|
| 16. C | 17. C | 18. D | 19. B |
| 20. C | 21. A | | |

Answer Key

Unit 04: Food

FUNCTIONS

A

► Explaining preferences

1. I love sweet things.
2. OK, but I prefer coffee.
3. I'd rather have chicken.

► Listing ingredients

1. It's made of flour, sugar, and chocolate.
2. I use sesame oil and soy sauce.

► Describing tastes

1. it's a bit too sweet.
2. It's spicy.
3. it's delicious.
4. They're a bit too salty.

MODEL DIALOG

A

1. T
2. F

B

1. A
2. B

C

1. delicious
2. I prefer tea
3. soy sauce
4. made of
5. really sweet

SHORT DIALOGS

I I have a sweet tooth.

A

1. A
2. C

B

1. sweet tooth
2. care for sweet things.

II What are you going to have?

A

1. B
2. D

B

1. rather have
2. I prefer

III Can I have the recipe?

A

1. B
2. A

B

1. this dish is great
2. It's delicious
3. How long

PRONUNCIATION

B

1. foot
2. suit
3. full
4. pull
5. shoed
6. could
7. wood
8. look

ORAL RESPONSES

Answers may vary.

1. I would, yes, please.
2. I'd prefer salad this time, if that's all right.
3. It's made of spinach and beef jerky.
4. I like mine well-done.
5. It's wonderful!

WRITTEN RESPONSES

Answers may vary.

1. It's not bad. It needs more soy sauce, though.
2. No thanks, I'm full.
3. I just put noodles and chicken in the pot and heated it all up. I call it Borka-borka.
4. Thanks, you shouldn't have!
5. OK, what kind of food do you feel like eating?

LISTENING QUIZ

1. B
2. C
3. D
4. A
5. B
6. C
7. D
8. B

LISTENING TEST

Part 1 – Picture Description

1. A
2. D
3. C

Part 2 – Questions and Responses

4. C
5. A
6. B
7. B
8. B
9. C

Part 3 – Short Conversations

10. A
11. D
12. D
13. B
14. C
15. A

Part 4 – Short Talks

16. D
17. A
18. B
19. A
20. B
21. C

Unit 05: Time

FUNCTIONS

A

► Telling the time

1. It's 2:30.
2. Yes, it's ten till nine.
3. At half past six.

► Asking for the date

1. What day of the week is it?
2. When was your birthday?
3. What's today's date?

► Asking about durations

1. It was two hours.
2. It takes thirty minutes.

MODEL DIALOG

What's today's date?

A

1. F
2. T

B

1. C
2. C

C

1. forgot to send
2. When's
3. What time does
4. it's too late
5. it takes thirty minutes

SHORT DIALOGS

I What time is it?

A

1. A
2. D

B

1. to go home
2. How much longer
3. how about tomorrow

II What time did you go to bed?

A

1. C
2. B

B

1. got any sleep
2. wrote it all
3. Isn't it due

III How long does it take to get there?

A

1. C
2. B

B

1. We'll be gone
2. kind of long

PRONUNCIATION

B

1. day
2. dare
3. those
4. Dan
5. side
6. bathe
7. breathe
8. dough

ORAL RESPONSES

Answers may vary.

1. Around 7:30, why do you ask?
2. It's about three hours long, but they'll stop for intermission in about twenty minutes.
3. About thirty minutes left.
4. At 8:05. Why don't we get some popcorn and drinks while we're waiting?
5. I heard it opens on Wednesday night.

WRITTEN RESPONSES

Answers may vary.

1. The time? It's 3:08p.m.
2. It's usually just one hour long, but today the teacher's going long.
3. The final exam is on November 11.
4. I only slept for two hours. I studied until 6 a.m.
5. The library closes at four on Fridays.

LISTENING QUIZ

1. A
2. C
3. A
4. B
5. A
6. B
7. D
8. A

LISTENING TEST

Part 1 – Picture Description

1. D
2. C
3. D

Part 2 – Questions and Responses

4. A
5. B
6. C
7. B
8. A
9. A

Part 3 – Short Conversations

10. B
11. C
12. D
13. A
14. B
15. D

Answer Key

Part 4 – Short Talks

16. B 17. C 18. D 19. A
20. A 21. C

Unit 06: Directions

FUNCTIONS

A

► Giving directions

1. Go straight for three blocks.
2. It's on the right side.
3. Turn left at the intersection.

► Asking about distances

1. Is it far from here to the airport?
2. How far is it to the museum?

► Describing locations

1. it's on Third Street.
2. it's opposite the park.
3. It's on the corner of First and Main.

MODEL DIALOG

Excuse me, could you help me?

A

1. T 2. F

B

1. B 2. C

C

1. on the corner of
2. straight down
3. intersection
4. block
5. You're welcome

SHORT DIALOGS

I Does this bus go to Seoul Station?

A

1. A 2. B

B

1. How far is it
2. far from

II Is there a parking lot near here?

A

1. C 2. B

B

1. Turn right
2. opposite

III Is it far from here?

A

1. D 2. A

B

1. get downtown
2. do the buses run
3. on Bell Street

PRONUNCIATION

B

1. hot 2. cut 3. cop 4. luck
5. done 6. Ron 7. sock 8. rubber

ORAL RESPONSES

Answers may vary.

1. Yes, it's down the street at the next intersection.
2. About 15 kilometers.
3. Sure. Go straight to Blue Avenue, then take a left on Center Street, and it's on the right.
4. It's downtown next to the subway station exit.
5. There's a police station right behind you.

WRITTEN RESPONSES

Answers may vary.

1. The zoo? It's in Seoul Grand Park. Just take the subway and walk straight out of exit 1.
2. Yes, it's about 12, 237 kilometers to the East of here.
3. The nearest restaurant? I like going to The Starfish. It's on the corner of Harbor and Dante Street. They serve seafood there.
4. If you take this street all the way down and make a right, you'll see a bus stop after walking about a block.
5. It's on the left.

LISTENING QUIZ

1. A 2. B 3. D 4. D
5. A 6. B 7. A
8. C

LISTENING TEST

Part 1 – Picture Description

1. D 2. A 3. C

Part 2 – Questions and Responses

4. B 5. A 6. B 7. A

8. C 9. C

Part 3 – Short Conversations

10. A 11. B 12. C 13. B
14. A 15. D

Part 4 – Short Talks

16. D 17. A 18. C 19. D
20. A 21. C

Unit 07: Travel

FUNCTIONS

A

▶ Asking for information

- Where did you go?
- How was your trip?
- What did you do?

▶ Recounting past experience

- Have you ever been to Thailand?
- Once, in 1996.

▶ Stating opinions

- How was the food?
- It was magnificent!
- What was Bangkok like?

MODEL DIALOG

What did you think of the city?

A

1. T 2. F

B

1. D 2. A

C

- did you go
- did you do
- the weather like
- are beautiful

SHORT DIALOGS

I How was your trip to Canada?

A

1. D 2. C

B

- terrific
- Rocky Mountains

II How did you spend last weekend?

A

1. A 2. A

B

- spend
- anything special

III I'd like to book a flight.

A

1. B 2. D

B

- book a flight
- earliest
- reserve a seat

PRONUNCIATION

B

- | | | | |
|----------|---------|----------|---------|
| 1. so | 2. see | 3. sin | 4. same |
| 5. sells | 6. lash | 7. brass | 8. shy |

ORAL RESPONSES

Answers may vary.

- It was terrible. It poured rain the whole camping trip.
- I was gone for two months.
- I went to the beach.
- I went for a swim at the community pool.
- Yes, I went to China three summers ago.

WRITTEN RESPONSES

Answers may vary.

- I love traveling! It's just using transportation that I hate.
- No, I've never even traveled outside of my state.
- My last trip was wonderful. I went to Brazil with my friend.
- I'd like to go to El Salvador.
- I went to the USA and toured New York and Washington D.C.

LISTENING QUIZ

- | | | | |
|------|------|------|------|
| 1. A | 2. C | 3. A | 4. D |
| 5. B | 6. C | 7. B | 8. B |

LISTENING TEST

Part 1 – Picture Description

1. D 2. D 3. D

Answer Key

Part 2 – Questions and Responses

4. A 5. C 6. B 7. C
8. A 9. B

Part 3 – Short Conversations

10. C 11. C 12. D 13. B
14. A 15. A

Part 4 – Short Talks

16. B 17. C 18. A 19. D
20. C 21. C

Unit 08: Weather

FUNCTIONS

A

► Describing the weather

1. I like sunny days.
2. It's cloudy and cold.
3. No, it's too hot and humid.

► Asking about the weather

1. Is it going to rain today?
2. How's the weather?

► Predicting future conditions

1. It looks like snow.
2. It's going to stay warm.
3. Yes, it'll be freezing.

MODEL DIALOG

I Did you hear the weather report?

A

1. T 2. T

B

1. B 2. A

C

1. raining 2. cloudy 3. clear up 4. boring
5. humid 6. home

SHORT DIALOGS

I It's a beautiful day.

A

1. D 2. D

B

1. mild

2. going outside
3. clear

II What's it like outside?

A

1. A 2. B

B

1. overcast
2. temperature
3. warm

III We can expect snow tomorrow.

A

1. B 2. B

B

1. supposed to
2. below

PRONUNCIATION

B

1. vine 2. fan 3. few 4. veal
5. leaf 6. halve 7. prove 8. belief

ORAL RESPONSES

Answers may vary.

1. It's going to snow, I heard.
2. No, I just said it's going to snow.
3. I think the best weather for hiking is sunny and cool.
4. They said there was a tornado warning for tonight.
5. It's usually clear blue skies, lots of sun, and cool, brisk winds.

WRITTEN RESPONSES

Answers may vary.

1. No, but it rains a lot in the summer.
2. It's pouring down rain.
3. I like warm weather.
4. Next week, the weather will be colder and windier.
5. I don't like hail storms.

LISTENING QUIZ

1. B 2. C 3. A 4. B
5. D 6. C 7. A 8. B

LISTENING TEST

Part 1 – Picture Description

1. B 2. D 3. C

Part 2 – Questions and Responses

4. B 5. A 6. A 7. C
8. A 9. C

Part 3 – Short Conversations

10. D 11. B 12. B 13. A
14. D 15. D

Part 4 – Short Talks

16. B 17. A 18. D 19. B
20. A 21. C

Unit 09: Leisure

FUNCTIONS

A

► Talking about likes

- I enjoy playing golf.
- What do you like to do?
- I like action movies the most.

► Talking about frequency

- Once or twice a month.
- How many times have you visited Canada?

► Asking about abilities

- Can you play tennis?
- Are you good at skiing?
- I can play pretty well.

MODEL DIALOG

Have you ever come out here before?

A

1. T 2. F

B

1. B 2. A

C

- free time
- twice a month
- first time
- three times in my life
- a great swimmer

SHORT DIALOGS

I How do you spend your spare time?

A

1. B 2. B

B

- read
- like novels
- the best

II Where are you going to go for your vacation?

A

1. D 2. C

B

- up to
- Nothing special
- Really

III How often do you go swimming?

A

1. C 2. D

B

- looking for you
- really like it
- play tennis

PRONUNCIATION

B

- | | | | |
|---------|----------|---------|----------|
| 1. sing | 2. think | 3. sum | 4. mouth |
| 5. pass | 6. thin | 7. sick | 8. tenth |

ORAL RESPONSES

Answers may vary.

- My favorite sport is American football.
- I like blues music.
- No, I prefer swimming.
- I'm not bad, I guess.
- I watch movies twice a month.

WRITTEN RESPONSES

Answers may vary.

- I like to read sci-fi novels or books about philosophy.
- I like to volunteer at an orphanage with my girlfriend.
- Yes, I go out to eat much too often. Maybe three times a week.
- I'm no expert, but yes, I can swim.
- I like to go to movies with my friends.

LISTENING QUIZ

- | | | | |
|------|------|------|------|
| 1. B | 2. B | 3. A | 4. D |
| 5. D | 6. A | 7. D | 8. B |

Answer Key

LISTENING TEST

Part 1 – Picture Description

1. B 2. C 3. C

Part 2 – Questions and Responses

4. C 5. B 6. B 7. C
8. C 9. B

Part 3 – Short Conversations

10. A 11. A 12. A 13. D
14. B 15. B

Part 4 – Short Talks

16. D 17. D 18. A 19. D
20. B 21. C

Unit 10: Sports

FUNCTIONS

A

► Explaining preferences

1. What's your favorite sport?
2. Do you like to play football?
3. What do you do for exercise?

► Talking about abilities

1. No, I've never tried it.
2. Yes, I'm really good at it.
3. I am pretty good.

► Explaining frequency

1. How often do you run?
2. No, I hardly ever go outside.

MODEL DIALOG

Are you good at it?

A

1. T 2. F

B

1. C 2. B

C

1. exercising
2. a few weeks
3. a lot more fun
4. you've just started
5. I'd much rather

SHORT DIALOGS

I What's your favorite sport?

A

1. D 2. A

B

1. peaceful and relaxing
2. not playing
3. are you good

II Let's go see a soccer game.

A

1. A 2. B

B

1. not enough action
2. in the park
3. used to watch

III How often do you exercise?

A

1. C 2. A

B

1. It's fun and safe
2. tournament coming
3. second place

PRONUNCIATION

B

1. sheep 2. shop 3. choose 4. mush
5. ship 6. catch 7. wash 8. shows

ORAL RESPONSES

Answers may vary.

1. I exercise at home, and by jogging in the park.
2. Yes, I like to play basketball.
3. I go swimming two or three times a week.
4. No, I can't play tennis very well at all.
5. I'm pretty good at it. I love bowling.

WRITTEN RESPONSES

Answers may vary.

1. Yes, I prefer team sports.
2. Of course, but I'd rather not run more than five kilometers.
3. I'm good at archery and soccer.
4. I like watching sports more.
5. I exercise every weekend.

LISTENING QUIZ

1. A 2. C 3. D 4. D
5. C 6. D 7. A 8. A

LISTENING TEST

Part 1 – Picture Description

1. D 2. B 3. B

Part 2 – Questions and Responses

4. B 5. C 6. A 7. A
8. C 9. B

Part 3 – Short Conversations

10. C 11. A 12. C 13. A
14. B 15. B

Part 4 – Short Talks

16. D 17. C 18. C 19. B
20. D 21. B

Unit 11: Health

FUNCTIONS

A

▶ Asking about health

- I have a bad stomachache.
- I'm fine.
- It's gone. I feel much better.

▶ Giving suggestions and advice

- Drinks lots of water and get plenty of rest.
- You should eat less and exercise more.

▶ Complaining

- My skin is so dry and itchy!
- My legs are killing me!
- I'm so sick of this toothache.

MODEL DIALOG

Are you OK?

A

1. F 2. T

B

1. D 2. B

C

- bad allergies
- a terrible headache

- it's getting worse
- it's nothing serious
- make an appointment

SHORT DIALOGS

I How's your cold?

A

1. B 2. B

B

- sick of it
- taking anything
- really sore

II I think I've got the flu.

A

1. A 2. D

B

- should I take
- Get plenty of rest

III Why don't you tell me what's wrong?

A

1. D 2. C

B

- is killing me
- It's gotten worse
- causes those symptoms

PRONUNCIATION

B

1. low 2. river 3. feel 4. heel
5. poor 6. collect 7. break 8. clue

ORAL RESPONSES

Answers may vary.

- No. I think I'm coming down with something.
- I visit a doctor once every two years.
- When I have a headache, I try to sleep or take medicine.
- Yes, I'm allergic to strawberries.
- I think the healthiest food is kimchi.

WRITTEN RESPONSES

Answers may vary.

- I eat chicken soup and whatever the doctor orders when I have a fever.
- My health? Not bad, but not great either. I went to the hospital twice this winter.
- I had an eye exam six months ago.

Answer Key

- I stay healthy by eating right and exercising daily.
- I almost never get a cold.

LISTENING QUIZ

- | | | | |
|------|------|------|------|
| 1. A | 2. C | 3. B | 4. A |
| 5. D | 6. C | 7. A | 8. B |

LISTENING TEST

Part 1 – Picture Description

- | | | |
|------|------|------|
| 1. B | 2. D | 3. B |
|------|------|------|

Part 2 – Questions and Responses

- | | | | |
|------|------|------|------|
| 4. C | 5. A | 6. B | 7. A |
| 8. C | 9. B | | |

Part 3 – Short Conversations

- | | | | |
|-------|-------|-------|-------|
| 10. C | 11. B | 12. A | 13. B |
| 14. C | 15. D | | |

Part 4 – Short Talk

- | | | | |
|-------|-------|-------|-------|
| 16. D | 17. A | 18. D | 19. B |
| 20. C | 21. C | | |

Unit 12: Interviewing and Working

FUNCTIONS

A

► Interviewing for a job

- What skills do you have?
- It's M-I-L-L-E-R
- Why did you apply to this company?

► Talking with co-workers

- How do you like it here?
- I just started last week.
- What made you decide to move here?

► Talking with a manager

- Are you going to finish on time?
- Can I have time off next week?
- How long is it going to take you?

MODEL DIALOG

Can you spell your last name for me?

A

- | | |
|------|------|
| 1. F | 2. T |
|------|------|

B

- | | |
|------|------|
| 1. A | 2. B |
|------|------|

C

- My name is
- What kinds of
- travel
- after I give notice
- contact you

SHORT DIALOGS

I When can you start?

A

- | | |
|------|------|
| 1. B | 2. B |
|------|------|

B

- graduated
- music contest
- three years

II How do you like it here?

A

- | | |
|------|------|
| 1. C | 2. D |
|------|------|

B

- new here
- started here
- to change

III I'd like to take some time off.

- | | |
|------|------|
| 1. D | 2. D |
|------|------|

B

- couple of days off
- go out of town
- a busy month

PRONUNCIATION

B

- | | | | |
|---------|----------|--------|----------|
| 1. zest | 2. Zack | 3. Jew | 4. G |
| 5. buzz | 6. fudge | 7. Zoe | 8. Janie |

ORAL RESPONSES

Answers may vary.

- My last name is Andersen.
- I have martial arts skills.
- I live in the dormitory on campus.
- No, I can't drive a bus.
- I speak English, Japanese, and a little Russian and German.

WRITTEN RESPONSES

Answers may vary.

1. Sure. It's L-O-U-S-S-I-E-R.
2. I'd like to take the accountant position.
3. I've been studying for four years.
4. I have skills in IT and programming.
5. I've been studying English for six years.

LISTENING QUIZ

B

- | | | | |
|------|------|------|------|
| 1. B | 2. C | 3. C | 4. D |
| 5. B | 6. A | 7. B | 8. C |

LISTENING TEST

Part 1 – Picture Description

- | | | |
|------|------|------|
| 1. B | 2. B | 3. B |
|------|------|------|

Part 2 – Questions and Responses

- | | | | |
|------|------|------|------|
| 4. C | 5. C | 6. B | 7. A |
| 8. A | 9. B | | |

Part 3 – Short Conversations

- | | | | |
|-------|-------|-------|-------|
| 10. D | 11. A | 12. C | 13. D |
| 14. B | 15. C | | |

Part 4 – Short Talks

- | | | | |
|-------|-------|-------|-------|
| 16. A | 17. C | 18. B | 19. A |
| 20. D | 21. A | | |